

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:601935-2021:TEXT:EN:HTML>

**Denmark-Copenhagen: Provision of Benchmarked Staff Engagement Surveys  
2021/S 230-601935**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

**Section I: Contracting authority**

I.1) **Name and addresses**

Official name: European Environment Agency (EEA)

Postal address: Kongens Nytorv 6

Town: Copenhagen K

NUTS code: DK011 Byen København

Postal code: 1050 K

Country: Denmark

E-mail: [procurement@eea.europa.eu](mailto:procurement@eea.europa.eu)

**Internet address(es):**

Main address: <https://www.eea.europa.eu>

Address of the buyer profile: <https://www.eea.europa.eu/about-us/tenders>

I.1) **Name and addresses**

Official name: Agency for Support for BEREC (BEREC OFFICE)

Postal address: Zigfrida Annas Meierovica boulevard, no 14

Town: Riga

NUTS code: LV006 Rīga

Postal code: LV-1050

Country: Latvia

E-mail: [personnel@berec.europa.eu](mailto:personnel@berec.europa.eu)

**Internet address(es):**

Main address: <https://berec.europa.eu/>

I.1) **Name and addresses**

Official name: Translation Centre for the Bodies of the European Union (CdT)

Postal address: Bâtiment Technopolis Gasperich 12E, rue Guillaume Kroll

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: L-1882

Country: Luxembourg

E-mail: [silvana.miggiano@cdt.europa.eu](mailto:silvana.miggiano@cdt.europa.eu)

**Internet address(es):**

Main address: <https://cdt.europa.eu/en>

I.1) **Name and addresses**

Official name: European Centre for the Development of Vocational Training (Cedefop)  
Postal address: Europe 123  
Town: Thessaloniki  
NUTS code: EL522 Θεσσαλονίκη / Thessaloniki  
Postal code: GR570 01  
Country: Greece  
E-mail: [rayna.germanova@cedefop.europa.eu](mailto:rayna.germanova@cedefop.europa.eu)  
**Internet address(es):**  
Main address: <https://www.cedefop.europa.eu/>

I.1) **Name and addresses**

Official name: European Union Agency for Law Enforcement Training (CEPOL)  
Postal address: Ó utca 27  
Town: Budapest  
NUTS code: HU110 Budapest  
Postal code: 1066  
Country: Hungary  
E-mail: [procurement@cepol.europa.eu](mailto:procurement@cepol.europa.eu)  
**Internet address(es):**  
Main address: <https://www.cepol.europa.eu/>

I.1) **Name and addresses**

Official name: Clean Sky 2 Joint Undertaking (SKY)  
Postal address: White Atrium Building TO 56  
Town: Brussels  
NUTS code: BE1 Région de Bruxelles-Capitale / Brussels Hoofdstedelijk Gewest  
Postal code: B1049  
Country: Belgium  
E-mail: [Mariella.piersantini@cleansky.eu](mailto:Mariella.piersantini@cleansky.eu)  
**Internet address(es):**  
Main address: <https://www.cleansky.eu/>

I.1) **Name and addresses**

Official name: European Union Aviation Safety Agency (EASA)  
Postal address: Konrad-Adenauer-Ufer 3  
Town: Cologne  
NUTS code: DEA23 Köln, Kreisfreie Stadt  
Postal code: 50668  
Country: Germany  
E-mail: [training@easa.europa.eu](mailto:training@easa.europa.eu)  
**Internet address(es):**  
Main address: <https://www.easa.europa.eu/light>

I.1) **Name and addresses**

Official name: European Asylum Support Office (EASO)  
Postal address: MTC Block A, Winemakers Wharf, Grand Harbour  
Town: Valletta  
NUTS code: MT001 Malta  
Postal code: MRS 1917  
Country: Malta  
E-mail: [contracts@easo.europa.eu](mailto:contracts@easo.europa.eu)

**Internet address(es):**

Main address: <https://www.easo.europa.eu/>

I.1) **Name and addresses**

Official name: European Banking Authority (EBA)  
Postal address: Tour Europlaza, 20 avenue André Prothin, CS 30154  
Town: Paris  
NUTS code: FR101 Paris  
Postal code: 92927  
Country: France  
E-mail: [procurement@eba.europa.eu](mailto:procurement@eba.europa.eu)

**Internet address(es):**

Main address: <https://www.eba.europa.eu/>

I.1) **Name and addresses**

Official name: European Centre for Disease Prevention and Control (ECDC)  
Postal address: Gustav III:s boulevard 40  
Town: Solna  
NUTS code: SE110 Stockholms län  
Postal code: 169 73  
Country: Sweden  
E-mail: [learning@ecdc.europa.eu](mailto:learning@ecdc.europa.eu)

**Internet address(es):**

Main address: <https://www.ecdc.europa.eu/en>

I.1) **Name and addresses**

Official name: European Defence Agency (EDA)  
Postal address: Rue des Drapiers, 17-23  
Town: Brussels  
NUTS code: BE10 Région de Bruxelles-Capitale / Brussels Hoofdstedelijk Gewest  
Postal code: 1050  
Country: Belgium  
E-mail: [hadmin@eda.europa.eu](mailto:hadmin@eda.europa.eu)

**Internet address(es):**

Main address: <https://eda.europa.eu/>

I.1) **Name and addresses**

Official name: European Fisheries Control Agency (EFCA)  
Postal address: Avenida Garcia Barbon 4  
Town: Vigo  
NUTS code: ES114 Pontevedra  
Postal code: 36201  
Country: Spain  
E-mail: [rieke.ardt@efca.europa.eu](mailto:rieke.ardt@efca.europa.eu)

**Internet address(es):**

Main address: <https://www.efca.europa.eu/>

I.1) **Name and addresses**

Official name: European Food Safety Authority (EFSA)  
Postal address: Via Carlo Magno 1a  
Town: Parma  
NUTS code: ITH52 Parma  
Postal code: 43126  
Country: Italy  
E-mail: [Selomey.Yamadjako@efsa.europa.eu](mailto:Selomey.Yamadjako@efsa.europa.eu)

**Internet address(es):**

Main address: <https://www.efsa.europa.eu/en>

I.1) **Name and addresses**

Official name: European Insurance and Occupational Pensions Authority (EIOPA)  
Postal address: Westhafen Tower, Westhafenpl. 1  
Town: Frankfurt am Main  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt  
Postal code: 60327  
Country: Germany  
E-mail: [procurement@eiopa.europa.eu](mailto:procurement@eiopa.europa.eu)

**Internet address(es):**

Main address: <https://www.eiopa.europa.eu/>

I.1) **Name and addresses**

Official name: European Medicines Agency (EMA)  
Postal address: Domenico Scarlattilaan 6  
Town: Amsterdam  
NUTS code: NL329 Groot-Amsterdam  
Postal code: 1083 HS  
Country: Netherlands  
E-mail: [Procurement@ema.europa.eu](mailto:Procurement@ema.europa.eu)

**Internet address(es):**

Main address: <https://www.ema.europa.eu/en>

I.1) **Name and addresses**

Official name: European Monitoring Centre for Drugs and Drug Addiction (EMCDDA)  
Postal address: Praça Europa 1, Cais do Sodré  
Town: Lisbon  
NUTS code: PT170 Área Metropolitana de Lisboa  
Postal code: 1249-289  
Country: Portugal  
E-mail: [Leila.Mekkaoui@emcdda.europa.eu](mailto:Leila.Mekkaoui@emcdda.europa.eu)  
**Internet address(es):**  
Main address: <https://www.emcdda.europa.eu/>

I.1) **Name and addresses**

Official name: European Union Agency for Cybersecurity (ENISA)  
Postal address: Agamemnonos 14  
Town: Chalandri  
NUTS code: EL30 Αττική / Attiki  
Postal code: 15231  
Country: Greece  
E-mail: [Procurement@enisa.europa.eu](mailto:Procurement@enisa.europa.eu)  
**Internet address(es):**  
Main address: <https://www.enisa.europa.eu/>

I.1) **Name and addresses**

Official name: European Securities and Markets Authority (ESMA)  
Postal address: 201-203 rue de Bercy  
Town: Paris  
NUTS code: FR101 Paris  
Postal code: 75012  
Country: France  
E-mail: [Leonardo.doni@esma.europa.eu](mailto:Leonardo.doni@esma.europa.eu)  
**Internet address(es):**  
Main address: <https://www.esma.europa.eu/>

I.1) **Name and addresses**

Official name: European Training Foundation (ETF)  
Postal address: Viale Settimio Severo 65  
Town: Torino  
NUTS code: ITC11 Torino  
Postal code: 10132  
Country: Italy  
E-mail: [procurement@etf.europa.eu](mailto:procurement@etf.europa.eu)  
**Internet address(es):**  
Main address: <https://www.etf.europa.eu/en>

I.1) **Name and addresses**

Official name: European Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice (eu-LISA)

Postal address: Vesilennuki 5

Town: Tallinn

NUTS code: EE001 Põhja-Eesti

Postal code: 10415

Country: Estonia

E-mail: [eulisa-LEARNING@eulisa.europa.eu](mailto:eulisa-LEARNING@eulisa.europa.eu)

**Internet address(es):**

Main address: <https://www.eulisa.europa.eu/>

I.1) **Name and addresses**

Official name: European Union Agency for Criminal Justice Cooperation (Eurojust)

Postal address: Johan de Wittlaan 9

Town: The Hague

NUTS code: NL332 Agglomeratie 's-Gravenhage

Postal code: 2517 JR

Country: Netherlands

E-mail: [hrdevelopment@eurojust.europa.eu](mailto:hrdevelopment@eurojust.europa.eu)

**Internet address(es):**

Main address: <https://www.eurojust.europa.eu/>

I.1) **Name and addresses**

Official name: European Union Agency for Law Enforcement Cooperation (EUROPOL)

Postal address: Eisenhowerlaan 73

Town: The Hague

NUTS code: NL332 Agglomeratie 's-Gravenhage

Postal code: 2517 KK

Country: Netherlands

E-mail: [procurement@europol.europa.eu](mailto:procurement@europol.europa.eu)

**Internet address(es):**

Main address: <https://www.europol.europa.eu/>

I.1) **Name and addresses**

Official name: European Union Agency for the Space Programme (EUSPA)

Postal address: Janovského 438/2

Town: Prague

NUTS code: CZ010 Hlavní město Praha

Postal code: 17000

Country: Czechia

E-mail: [tenders@euspa.europa.eu](mailto:tenders@euspa.europa.eu)

**Internet address(es):**

Main address: <https://www.euspa.europa.eu/>

I.1) **Name and addresses**

Official name: European Joint Undertaking for ITER and the Development of Fusion Energy (F4E)  
Postal address: Josep Pla 2, Torres Diagonal Litoral B3  
Town: Barcelona  
NUTS code: ES511 Barcelona  
Postal code: 08019  
Country: Spain  
E-mail: [F4E-Joint-Frameworks@f4e.europa.eu](mailto:F4E-Joint-Frameworks@f4e.europa.eu)

**Internet address(es):**

Main address: <https://fusionforenergy.europa.eu/>

I.1) **Name and addresses**

Official name: European Border and Coast Guard Agency (FRONTEX)  
Postal address: Plac Europejski 6  
Town: Warsaw  
NUTS code: PL91 Warszawski stołeczny  
Postal code: 00-844  
Country: Poland  
E-mail: [procurement@frontex.europa.eu](mailto:procurement@frontex.europa.eu)

**Internet address(es):**

Main address: <https://frontex.europa.eu/>

I.1) **Name and addresses**

Official name: European Agency for Safety and Health at Work (EU-OSHA)  
Postal address: Santiago de Compostela 12, 5th floor  
Town: Bilbao  
NUTS code: ES213 Bizkaia  
Postal code: 48003  
Country: Spain  
E-mail: [grados@osha.europa.eu](mailto:grados@osha.europa.eu)

**Internet address(es):**

Main address: <https://osha.europa.eu/>

I.1) **Name and addresses**

Official name: Shift2Rail Joint Undertaking (S2R)  
Postal address: Avenue de la Toison d'Or 56-60  
Town: Brussels  
NUTS code: BE1 Région de Bruxelles-Capitale / Brussels Hoofdstedelijk Gewest  
Postal code: 1060  
Country: Belgium  
E-mail: [Raphael.Bagnarol@s2r.europa.eu](mailto:Raphael.Bagnarol@s2r.europa.eu)

**Internet address(es):**

Main address: <https://shift2rail.org/>

I.1) **Name and addresses**

Official name: Joint undertaking to develop the new generation European air traffic management system (SESAR)

Postal address: Avenue de Cortenbergh 100

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale / Brussels Hoofdstedelijk Gewest

Postal code: 1000

Country: Belgium

E-mail: [HR@sesarju.eu](mailto:HR@sesarju.eu)

**Internet address(es):**

Main address: <https://www.sesarju.eu/>

I.1) **Name and addresses**

Official name: European Institute of Innovation and Technology (EIT)

Postal address: Infopark Building E, 1 Neumann Janos utca

Town: Budapest

NUTS code: HU110 Budapest

Country: Hungary

E-mail: [HR@eit.europa.eu](mailto:HR@eit.europa.eu)

**Internet address(es):**

Main address: <https://eit.europa.eu/>

I.2) **Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:  
Denmark

I.4) **Type of the contracting authority**

European institution/agency or international organisation

I.5) **Main activity**

Environment

**Section II: Object**

II.1) **Scope of the procurement**

II.1.1) **Title:**

Provision of Benchmarked Staff Engagement Surveys

Reference number: EEA/ADS/21/014

II.1.2) **Main CPV code**

79311000 Survey services

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The EEA, as leading contracting authority for the purpose of this inter-Agency call for tenders, established a framework service contract with an experienced service provider who will assist it and the participating contracting authorities in carrying out benchmarked staff engagement surveys.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 2 755 000.00 EUR



II.2) **Description**

II.2.2) **Additional CPV code(s)**

79311100 Survey design services  
79311200 Survey conduction services  
79311300 Survey analysis services

II.2.3) **Place of performance**

NUTS code: DK011 Byen København

Main site or place of performance:

The services will be performed mainly at the contractor's own premises. For certain tasks, it may be required that services be performed at the contracting authorities premises.

II.2.4) **Description of the procurement:**

As stated in the procurement documents.

II.2.5) **Award criteria**

Quality criterion - Name: Relevance of project implementation plan, including quality of the methodology proposed for the production of high-quality deliverables and successful implementation of all activities. Tenders will also be evaluated in terms of the approach proposed for provision of benchmarking data/information, as well as on the suggested approach in relation to reviewing the standard questionnaire and the underlying methodology, and the adequacy of the proposed approach to project management and quality assurance. /

Weighting: 40

Quality criterion - Name: Quality of reporting and communication proposal, including relevance of sample report / Weighting: 20

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 136-358243](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** EEA/ADS/21/014

**Title:**

Provision of Benchmarked Staff Engagement Surveys

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

26/10/2021

V.2.2) **Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: PwC EU Services EESV

National registration number: 0872.793.825

Postal address: Woluwe Garden, Woluwedal 18

Town: Sint-Stevens-Woluwe

NUTS code: BE100 Arr. de Bruxelles-Capitale / Arr. Brussel-Hoofdstad

Postal code: B-1932

Country: Belgium

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Intellera Consulting S.r.l.

National registration number: 2579632

Postal address: Piazza Tre Torri, 2

Town: Milan

NUTS code: ITC4C Milano

Postal code: 20145

Country: Italy

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 2 755 000.00 EUR

Total value of the contract/lot: 2 755 000.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <https://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: European Ombudsman  
Postal address: 1 avenue du Président Robert Schuman  
Town: Strasbourg  
Postal code: 67001  
Country: France  
E-mail: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)  
Telephone: +33 388172313  
Fax: +33 388179062  
Internet address: <https://www.ombudsman.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within two months of the notification to the plaintiff (date of receipt), or, in the absence thereof, the day when the person concerned had knowledge of the relevant information, an appeal may be lodged with the Court of Justice of the European Union.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: General Court  
Postal address: rue du Fort Niedergrünwald  
Town: Luxembourg  
Postal code: L-2925  
Country: Luxembourg  
E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 5-4303-2100  
Internet address: <https://curia.europa.eu>

VI.5) **Date of dispatch of this notice:**

19/11/2021