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**DK-Copenhagen: Framework service contract for the provision of management and leadership development to the staff of the European Environment Agency (EEA)
2013/S 055-089655**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

EEA Procurement Services
Kongens Nytorv 6
For the attention of: Bitten Serena
1050 Copenhagen K
DENMARK
Telephone: +45 33367138
E-mail: procurement@eea.europa.eu
Fax: +45 33367273

Internet address(es):

General address of the contracting authority: <http://www.eea.europa.eu>
Electronic access to information: <http://www.eea.europa.eu/about-us/tenders>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Environment

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Framework service contract for the provision of management and leadership development to the staff of the European Environment Agency (EEA).

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 24: Education and vocational education services

Main site or location of works, place of delivery or of performance: At the European Environment Agency premises and exceptionally in the 'Greater Copenhagen' area.

NUTS code

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Short description of the contract or purchase(s)

The overall aim of the management and leadership development package is to provide structured opportunities for the management population of the EEA to develop their management skills to the requisite level of an EU agency. In particular this encompasses, but is not limited to, a multifaceted learning and development solution on management and leadership development topics to those who either exercise management responsibilities or who are likely to do so in the future. Integrated learning settings and combined methodologies are to be set up. Learning events, assessment processes and coaching programmes are amongst the variety of possible competence development strategies.

The selected contractor should perform interventions for individuals and/or for teams, to help all managers in developing their potential and strengthening their management and leadership performance within the organisation.

II.1.5) **Common procurement vocabulary (CPV)**

80570000, 80511000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 140 000 EUR

Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Understanding of the objectives of the contract, as described in the tender, including a description of the proposed work approach with a detailed presentation of the methodology intended to be used for the provision of all the required services (see details in the tender specifications Section 11.3.1). Weighting 15
2. Provide a presentation of complementary learning tools and activities that contribute to an integrated intervention on management and leadership development as described under point 7.1.2 in the tender specifications (see details in the tender specifications Section 11.3.1). Weighting 15
3. Rationale, strategy and methods proposed for a 1-day learning event on the topic 'talent management in multicultural contexts' (see details in the tender specifications Section 11.3.1). Weighting 15
4. Provide an example of a possible assessment report on the basis of the proposed detailed methodology (see details in the tender specifications Section 11.3.1). Weighting 10
5. Rationale, strategy and method proposed to a team coaching programme for a newly created team (see details in the tender specifications Section 11.3.1). Weighting 15
6. Price. Weighting 30

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

EEA/ADS/12/002.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2012/S 105-174307](#) of 5.6.2012

Section V: Award of contract

V.1) **Date of contract award decision:**

15.11.2012

V.2) **Information about offers**

Number of offers received: 4

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Rambøll Management Consulting A/S

Hannemanns Allé 53

2300 Copenhagen S

DENMARK

E-mail: info@ramboll-management.com

Telephone: +45 516100

Internet address: <http://www.ramboll-management.com>

Fax: +45 51611001

V.4) **Information on value of contract**

Initial estimated total value of the contract:

Value: 140 000 EUR

Excluding VAT

Total final value of the contract:

Value: 140 000 EUR

Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

The framework service contract is awarded for a period of 48 months from the date of signature.

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

General Court

rue du Fort Niedergrünwald

2925 Luxembourg

LUXEMBOURG

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Fax: +352 4303-2100

Body responsible for mediation procedures

European Ombudsman

1 avenue du Président Robert Schuman

67001 Strasbourg
FRANCE
E-mail: eo@ombudsman.europa.eu
Telephone: +33 388172313
Internet address: <http://www.ombudsman.europa.eu>
Fax: +33 388179062

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff (date of receipt) or, in the absence thereof, the day on which the person concerned had knowledge of the relevant information, an appeal may be lodged with the General Court; a complaint to the European Ombudsman has no impact on the above deadline for lodging an appeal.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

General Court
rue du Fort Niedergrünwald
2925 Luxembourg
LUXEMBOURG
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>
Fax: +352 4303-2100

VI.4) **Date of dispatch of this notice:**

7.3.2013