



6 April 2011

Clarification No 1 for open call for tenders:**Framework contract(s) for the provision of language training to the staff of the European Environment Agency (EEA)****Reference number: EEA/ADS/11/001****Question 1:**

We are considering a bid submission for Lots 2 and 4. We would be supplying an E Learning solution incorporating computer based real time classroom as part of the solution which does not require physical classroom nor requires learners to travel.

Our pricing structure cannot be based on 90 minute durations.

We operate globally with a simple cost per licence per year model. Will you accept this approach?

Answer 1:

In accordance with section 4 of the tender specifications, submission of a tender implies acceptance of the terms and conditions set out in the invitation to tender, in the tender specifications and in the draft framework contract attached to the latter. Hence tender shall be drafted in strict compliance with the requirements specified in the tender documents and in particular sections 7, 8, 10 and 11 of the tender specifications.

With regard to the type of services to be provided under lot 2, please refer to the description provided under sections 7.1 and 8.2 of the tender specifications. Please note as well that pursuant to section 7.2 of the tender specifications, language trainings under lot 2 are to be conducted in the vicinity of the EEA.

For the sake of a meaningful comparison of the tenders, tenderers are required to quote prices in accordance with the terms specified in the tender specifications (sections 10 and 11.3.2), that is to say for lot 2, the price per 90 minutes' language training per student, whereas for lot 4 – independently of the format or duration of the language training courses – the price for a 12 hours language training slot.